



ANESTHESIA
SEMPER VIGILANS

Billing Information for G2 Anesthesia Patients:

Your physician anesthesiologist is with G2 Anesthesia (G2). Our billing company is Anesthesia Business Consultants (ABC).

Thank you for trusting us to provide you or your loved one with the highest quality of anesthesia care. G2 Anesthesia provides all anesthesiology services at the facility where you have scheduled your surgical procedure. This flyer addresses the most common billing questions we receive from patients.

Useful information for G2 patients:

We are a Physician-Only group of anesthesiologists and our services are processed separately from your facility bill. Our physician anesthesiologists participate with all major insurance carriers and will bill your insurance company directly on your behalf. Please visit www.g2anesthesia.com and select Insurance to see a list.

When can I expect my first bill from G2?

Generally, insurance companies do not respond to claims for 60 days or more! Sometimes the insurer may request more information from us in order to process the claim. The billing cycle then restarts and may repeat itself several times. As a result, by the time the insurer calculates your balance, it may be more than four or five months after the date of service before you receive a bill from us. We focus on patients first, then patience.

I have insurance, why did G2 send me a bill?

In many instances, your policy will have a deductible, copay, or co-insurance you are responsible for. In the unlikely event we do not participate with your insurance company and they are unresponsive to our request for payment, we may request you intervene with the insurer to resolve your unpaid bill. Sometimes your voice matters the most.

I received a check from my insurance company, what should I do?

Deposit the check into your personal account and pay the full amount due to G2 Anesthesia. This amount includes the amount your insurance company sent you plus your portion of responsibility which may include coinsurance, copay, and/or deductible.

You can pay this online by visiting our website www.g2anesthesia.com select Pay Bill or by check:

G2 Anesthesia, PC
P.O. Box 25002
Pasadena, CA 25002

If you have any questions, call (408) 399-5546, option 2#.

Why are there multiple charges on my bill?

In addition to the administration of anesthesia, G2 doctors may also perform other services to patients as they undergo anesthesia. These other services include specialized monitoring techniques and pain management nerve blocks.

Will I receive bills from other entities?

The hospital or surgery center will send you a bill for the facility services. You will also receive a bill from your surgeon. If you have certain tests or procedures, you may also receive separate bills for services such as: radiology, pathology, cardiology or other physician services.

How can I pay my G2 Anesthesia bill?

You may remit payment via personal check, money order, or cashier's check to the address below. Online payment options are available by visiting our website www.g2anesthesia.com select Pay Bill or call (408) 399-5546, option 2#. You can inquire about payment plan options as well.

What if I don't have insurance and need surgery (aka Self Pay)?

We are here to help. In advance of your surgery, please contact us at (408) 399-5546, option 3# so we can offer you a discounted rate.

What if I am having a non-covered elective cosmetic procedure (aka Pre Pay)?

Great news! We offer discounted rates for all cosmetic procedures but these must be handled at the time your surgery is scheduled. Payment will be collected at your plastic surgeon's office; if not, please call (408) 399-5546, option 3# with your payment information to make arrangements and receive details.

Important contact information:

G2 Anesthesia, PC
P.O. Box 25002
Pasadena, CA 25002
Online: www.g2anesthesia.com select Pay Bill
Telephone: (408) 399-5546
Email: g2@anesthesiallc.com

